

Living in Hackney Scrutiny Commission 16th December 2019 Item 6 – Housing Services support of resident engagement – update on review	Item No 6
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Outline

In its July meeting the Commission explored the work of Housing Services' Resident Participation Team. This included the history of the function, the activities delivered, the resources in place, recent successes, and areas for potential improvement moving forward.

It was timed so that Members could hear about current approaches and give views around possible change, prior to a review of the function taking place over the summer.

Following that item the Commission wrote to the Cabinet Member for Housing Services, setting out its findings and making 11 recommendations which it hoped could help shape the review.

This item has been scheduled for Members to be updated on the review.

A paper has been provided for the item which appears on pages 57 – 70.

Guests expected:

- David Padfield, Interim Director, Housing Services
- Gilbert Stowe, Head of Tenant and Leasehold Services, Housing Services

Action

Members are asked to review the papers enclosed, in advance of the meeting. They are asked to hear opening comments from guests and to ask questions around the outcomes from the review of Housing Services' resident engagement function.